



Be careful of fraudsters claiming to be **Permata**Bank who request a Response Code/OTP. Remember! The data is for personal use only and must be maintained properly.

Common Modus Operandi:

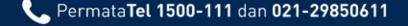
- Posing as a bank officer with alibis such as; transaction confirmation, blocking funds, program prizes, or other modes via telephone or social media.
- Perpetrators spread the link via fake websites/online shops with promos/prizes. to attract victims.
- 3 The perpetrators placed advertisements on the Google page for the PermataBank/PermataTel Website.

After the perpetrators trick the victim and manage to get the OTP (One Time Passcode)/Response Code, they will be able to exploit the victim's credit card/account/mobile banking or internet banking. Remember! PermataBank never contacts customers to request confidential banking data.

If you receive a call on behalf of PermataBank, remember that:

- 1 Permata**Tel**'s official phone numbers are 1500111 and 02129850611. Both are never used to contact customers.
- Always be alert and stay calm. Don't believe when callers inform you about your account activity.
- If you receive a SMS OTP-Response Code text in your phone message inbox. but you do not initiate the transaction, please be vigilant! It is a scam or fraud. Please do not respond to it, never inform it to anyone and delete it. Please report to PermataTel at once to secure your account/bankcard.
- 4 Stop the conversation if the caller starts asking for your banking data. Remember! PermataBank has never contacted customers and asked for data such as OTP, PIN/MPIN, Card CVV, and other personal data.

Always #Remember3A, Observe (Amati) the sign because official PermataBank have a blue verified logo in our official accounts, Watch (Awasi) the identity if you get suspicious Chat, Phone call, SMS, or Email, and Report (Adukan) immediately if someone is on behalf of **Permata**Bank, you can contact:



care@permatabank.co.id





